



Growing Together for Success

## **Customer Service Representatives (CSR) (various roles and locations)**

- **Full-time positions currently available in Allora, Quirindi and Muswellbrook**
- **Casual talent pool for future CSR opportunities across our entire branch network**

**Purshouse Rural** is a leading independent Agribusiness specialising in agricultural produce, equipment, services and advice across 19 locations in North West NSW and Queensland.

We are seeking several experienced Customer Service Representatives to join our friendly teams in NSW and QLD. We currently have three full-time positions available in Quirindi (NSW), Muswellbrook (NSW) and Allora (Central Queensland) but we are also open to expressions of interest in casual roles across our entire [branch network](#).

Our Customer Service Representatives (CSR's) are on the front line of our customer experience and as such we require motivated individuals with excellent communication skills, who are well presented, excellent team players, and have a solid understanding and commitment to providing a high standard of customer service.

All of our CSR roles are focused on retail sales in the branch, but some differ in terms of their other duties. For example, the position in Allora has a greater emphasis on providing administrative support to the branch.

The CSR role in Quirindi is primarily based in the branch but this person is also expected to provide back up delivery services from time to time. As a consequence, it is highly desirable that the person in this position have a clean class C driver's licence, a HR truck licence and forklift licence. A clean driver's licence is non-negotiable but applicants who are willing to obtain both a HR and LF licence will also be considered.

Applicants who have experience in an Agri-retail business or the broader agricultural sector will be highly regarded.

An above Award salary, plus superannuation, is available based on skills and experience, and a generous staff discount is available on rural products.

A covering letter outlining your relevant experience should be forwarded along with your resume and two work-related referees to [jobs@pursehouserural.com.au](mailto:jobs@pursehouserural.com.au) Please indicate what position you are applying for by using one or more of the following reference numbers:

CSR Allora (PHR2022/002), CSR Quirindi (PHR2022/003) and CSR Muswellbrook (PHR2022/004).

We will be developing a casual talent pool for future opportunities across our entire branch network. If you are interested in casual work in a branch located near you, please send a covering letter outlining your availability and your proximity to any of our existing branches.

For further information in relation to any of the above roles, please contact Kierly Budd in the Employee Relations and Safety Team on 0459 248 459.

**Applications for the full-time CSR positions will close at 6:00 pm on Sunday 27 March 2022.**